

Excellent

★★★★★ by CHERI LOMAS on 2016-09-20

Excellent

NPS:

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Full Nelson did an excellent job at a very reasonable price. I will most definitely recommend them.

★★★★★ by CRAIG & RAELENE WOODALL on 2016-08-18

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Excellent service. I was out of town and had water leaks. They worked with me to fix the problem in a very responsive timeframe.

★★★★★ by Anon on 2016-08-13

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The technician was extremely professional and determined to complete the job on a timely basis. He arrived on time, had a professional appearance and worked through lunch. He

covered and protected everything and cleaned up at the end. He made sure to thoroughly test all repairs before leaving. The repairs are perfect.

★★★★★ by DOUG FREEMAN on 2016-08-10

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As usual very prompt and very well done. Thanks

★☆☆☆☆ by Anon on 2016-07-29

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We purchased a hybrid hot water heater from Full Nelson and the service was excellent and timely. The installer was curious and clean and seemed very experienced. I will recommend them to everyone!

★★★★★ by JESSICA SILVEY on 2016-07-13

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On time-- fixed what needed to be fixed-- even added a shut off in case we have a similar situation in the future-- he first asked

if we had an agreement with the pump people before working so we would not get charged if it is a covered repair-- that's integrity.

★★★★★ by Phil Zehms on 2016-07-12

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Jeff was a great technician...very personable and friendly. Arrived promptly, got the job under control quickly -- explaining what and why he as he worked. He even left me with a tip to reduce problems in the future.

★★★★★ by Anon on 2016-07-12

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Full Nelson called me quickly, and provided an estimate for the work to be done, something other plumbers weren't will to do. Took the technician about 30 minutes and he was done, cleaning up and taking all the trash. I would use Full Nelson Plumbing again without a doubt. I highly recommend.

★★★★★ by PATRICK KYLE on 2016-07-12

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I really appreciate how all of the guys are personable and treat you like family while still maintaining their professionalism. They take care of you like they would a family member making helpful suggestions not just a "sales pitch" to do more work.

★★★★★ by RICK & MARY SHINEMAN on 2016-07-12

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I used Full Nelson about 6 1/2 years ago. It was a fledgling company then, owned by Shawn and another man. My son, Shawn Connor recommended you to me. I used the company ever since because I feel I can trust you. The plumbers who come to my house are very knowledgeable and professional. You never try to sell me something or a service I don't need. Tray was out this past week. He was again, exceptional. Super professional, knowledgeable and skilled. I'll never use any one else!!

★★★★★ by ELLYN CONNOR on 2016-06-25

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Excellent service. They showed up on time. Finished our major plumbing issue in one day. Cleaned up after themselves. No extra charges or surprises! As a property manager, you can't ask for more.

★★★★★ by DAX WASSER on 2016-06-24

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I had a wonderful experience. Quick appointment time, friendly and competent service. Thanks so much!

★★★★★ by Anon on 2016-06-23

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Always top notch. Thank you

★★★★★ by HENNESSY RESEARCH ASSOCIATES LLC on 2016-06-21

Always top notch. Thank you

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The plumber was very informative and answered all questions. Was patient and kind. The work was done well and efficiently.

★★★★★ by ERIN WHITE on 2016-06-17

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On time, very friendly and helpful, completed work in a timely manner.

★★★★★ by JOHN AND TAMMY KAYE on 2016-06-10

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Full Nelson Plumbing is the best ! From their quick response time to their friendly service...I would and do recommend them often ! If you need a plumber...your search is over. I would call them today ! Thanks for giving me my kitchen back !

★★★★★ by DIANNA PFAFF on 2016-06-07

Full Nelson Plumbing is the best ! From their quick response time to their friendly service...I would and do recommend them often ! If you need a plumber...your search is over. I would call them today ! Thanks for giving me my kitchen back !

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The guys at Full Nelson Always proved quick, efficient repairs. They are friendly, courteous and professional. The prices can't be beat, either! I've had two people ask about plumbers in the last week (due to the heavy rains) and both have called Full Nelson and been satisfied, as well.

★★★★★ by LISA HICKMAN on 2016-05-26

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Very professional attentive got the job done!

★★★★★ by ROBERT CURTIS on 2016-05-19

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I needed an outside water spigot installed. I asked 6 companies for bids. The job required running 25 feet of pipe parallel to the joists in an unfinished basement. The job required drilling a hole from the outside into the basement. If I did it myself, the parts would cost over \$100. Full Nelson's bid was 50 percent lower than all the other companies. When finished, they came in under their bid and slightly over \$200. The plumber did an excellent job, we walked through what I wanted, he measured and we agreed on where to place the spigot. Structurally it could not go where I thought. He was finished in about an hour, cleaned up, excellent job. I mentioned to the plumber that I was planning to finish this part of the basement and he put all the pipes between the joists and studs. I will use them again.

★★★★★ by James Branson on 2016-05-18

I needed an outside water spigot installed. I asked 6 companies for bids. The job required running 25 feet of pipe parallel to the joists in an unfinished basement. The job required drilling a hole from the outside into the basement. If I did it myself, the parts would cost over \$100. Full Nelson's bid was 50 percent lower than all the other companies. When finished, they came in under their bid and slightly over \$200. The plumber did an excellent job, we walked through what I wanted, he measured and we agreed on

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Jeremy did an excellent work at my house,he was very pleasant and professional. I would hire them again.

★★★★★ by Maria Combs on 2016-05-18

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Great responsiveness and great service. We will definitely use them again for any future needs.

★★★★★ by Anon on 2016-05-16

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Be happy to have your people back for future needs, courteous, friendly, and professional

★★★★★ by GARY CLEVINGER on 2016-05-14

Be happy to have your people back for future needs, courteous, friendly, and professional

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You always provide the best service and I always refer you to everyone without reservation.

★★★★★ by CONNIE PICKERT on 2016-05-12

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Not only did Trey and Michael install the outside cleanout, but also unstopped a bathtub and removed roots from the main sewer line -- all for less than the original estimate. This was our first time using your company, and we were very impressed!

★★★★★ by Anon on 2016-05-09

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Did a good job, very professional & vlea uo after themselves.

★★★★★ by Virginia Mathews on 2016-05-03

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A recent leak was the symptom of a need to have the whole shower assembly replaced, requiring cutting through a closet wall. Jeremy did an amazing job of taking care of us and our

home. Despite having to cut a 6' x 18" hole through plaster and lathe, the hole in the closet wall and the new shower assembly was the only evidence that work had been done. I couldn't believe the attention to detail and care given! This is just another example of why I have had Full Nelson Plumbing programmed in my phone for the last six years. I would never consider using anyone else!

★★★★★ by MARGARET LUKKEN on 2016-05-01

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All the plumbers are honest and love working for Sean.

★★★★★ by LAURA LEWIS on 2016-04-28

All the plumbers are honest and love working for Sean.

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Thorough and outstanding! Top quality work.

★★★★★ by Pat Berge on 2016-04-15

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Jeremy provided outstanding service for my second service call today. The service was for additional work I needed. He called to see if it could be done today and came to do the work. It was done very thoroughly and in a timely manner. The work was very important and I really appreciated having it done. I will call Nelson and Request Jeremy for plumbing needs in the future and recommend them to my neighbors, Pat Berge

★★★★★ by Pat Berge on 2016-04-13

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We recently needed to have our bathroom and kitchen faucets replaced. We called Full Nelson Plumbing to install the faucets. When we called they were very friendly and helpful. We didn't have to wait a week or two for them to come out. In fact they came out the day we called and told us what we needed. We went and bought the faucets and called them back to let them know we had purchased the faucets. Once again they came out the next day to install them. They called before they came and arrived on time. They were very friendly and professional. They cleaned up after themselves and took the old faucets with them to dispose of them. We are pleased with their work, professionalism and friendliness. We will definitely use them again as well as recommend them for your plumbing needs.

★★★★★ by JIM & Joann HIGGINS on 2016-04-12

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Hard working technicians. Took time to explain their processes.

★★★★★ by VAUGHN BROWN on 2016-04-09

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Full Nelson Plumbing is the BEST!! The customer service and communication exceeds my expectations every time. During this routine visit, the plumber noticed a pipe connector that had been disturbed during some recent foundation work and was barely attached. He tightened it up and helped us avoid a huge mess. I wouldn't call anybody else for my plumbing needs!

★★★★★ by SHELLY TRUE on 2016-03-31

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Cost more than I anticipated.

★★★★★ by Mike Gardner on 2016-03-26

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On time, very reasonable rates would definitely call them again!

★★★★★ by Jodi Campa on 2016-03-24

On time, very reasonable rates would definitely call them again!

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I would recommend this company. They were very friendly. Were here when they said they would be. Their prices were reasonable - actually less then they originally quoted. They were very through and took time to check out all the plumbing in the house to insure no other issues. Great Company.

★★★★★ by Jeanne Perry on 2016-03-19

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I thought this was a lot of money for 2 hours and 15 minutes of work. This was the replacement of the sewer drain line below a bath room from the basement. One worker spent an hour getting two pieces of PVC pipe from a supply house. This is standard pipe that should have been on the truck. One worker could have done the job if the pipe was available on the truck. The bill was for \$497.80. The labor was \$370 and parts were \$127.

★★★★★ by LARRY NELSON on 2016-03-19

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On time, friendly, completed the job without any problem.

★★★★★ by BETTY AND BILL TRIMBLE on 2016-03-18

On time, friendly, completed the job without any problem.

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+++ Moved appointment to an earlier slot as soon as it came available. +++ Work was explained before beginning. - Didn't have parts on truck - had to go pick them up/return. Will call Full Nelson next I need a plumber.

★★★★★ by Will Cook on 2016-03-17

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My appointment was at 1 p.m., the service gentleman arrived at 2:40 p.m. They were running late and forgot to let me know.

However when arrived, he got right to work and finished in about an hour. I have the information I need for any further plumbing problems.

★★★★★ by Kathy Ravenscraft on 2016-03-17

My appointment was at 1 p.m., the service gentleman arrived at 2:40 p.m. They were running late and forgot to let me know. However when arrived, he got right to work and finished in about an hour. I have the information I need for any further plumbing problems.

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The fellas who came out were very friendly and professional - they had the drain unblocked in 15 minutes.

★★★★★ by MIKE GANADEN on 2016-03-15

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The service tech did a great job; however I was quoted a price of \$170 over the phone to secure a pedestal sink to the wall and fix a leaky drain on this sink. The technician came with out any parts to do either and spent more time out getting parts than actually working. I would have been a little more understanding if I hadn't explained in detail what the job needed. After it was all said and done the bill was a little more than \$300 for 2 mounting bolts, a drain piece for the sink, and 45 minutes of labor. Ouch!

★★★★★ by Don Kemple on 2016-03-02

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I've used Full Nelson several times over the last few years. They always provide great service. I recommend them to anyone looking for a plumber.

★★★★★ by JACK RILEY on 2016-03-01

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All my work was performed with a courteous professional. I feel confident in with the service that was performed and will call Full Nelson Plumbing, Inc. with any of my plumbing needs. Thanks guys, Great job.

★★★★★ by RANDALL HELMS on 2016-01-09

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NPS: 0 1 2 3 4 5 6 7 8 9 10

Very fast, friendly service! The office called before the technician came out (early!). They got right to work and was able to answer all of our questions and fix all of the issues we were having. The final price seemed very good to us also. We would definitely recommend Full Nelson Plumbing!

★★★★★ by KELLIE WERNER on 2016-01-07

Very fast, friendly service! The office called before the technician came out (early!). They got right to work and was able to answer all of our questions and fix all of the issues we were having. The final price seemed very good to us also. We would definitely recommend Full Nelson Plumbing!

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The team at Full Nelson is always very responsive and professional in their service.

★★★★★ by CHRIS GUTIERREZ on 2016-01-06

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He showed up on time and did a very good job. Cleaned up afterward and was very nice.

★★★★★ by WALDEN OSMAN on 2015-12-24

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Full Nelson staff are professional, yet personal. It was like having my dad available to come to the rescue when I had a leak in the kitchen. I was kept informed of exactly what was wrong and what it took to fix it, step by step, just like dad used to do. I knew I was in good hands and the work was getting done right.

★★★★★ by JOHN & Cheryl LUPTON on 2015-12-10

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Thank you Shawn for getting back with my concerns. I was pleased with Anthony's work. I also thank you for my future 10% off next service, will be using it very soon. Janet Murillo

★★★★★ by JANET MURILLO on 2015-12-02

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My main concern was the cracked water leaking pipe in the basement rec room which Anthony fixed to my satisfaction. However the removed ceiling dry wall and damaged pipe was left behind in a plastic tub. It was heavy for me to carry out of the basement and discard. Would have liked to had it removed when the work was finished. I also had 3 toilets that needed repair. I requested a return visit as 2 of the toilet's water flappers did not make a good seal. I was satisfied with the rework done to correct the situation. I was disappointed that the water intake hose from the wall to a toilet tank was not doubled checked to ensure a closed seal, as water dripped from the connection point with the rear entry to the tank and water seeped between the wood floor slats for a week before being noticed as water dripping from for the basement ceiling below. This too was repaired in a follow-up visit with a better quality hose but I now have additional ceiling repair to correct in the basement.

★★★★★ by Anon on 2015-11-29

My main concern was the cracked water leaking pipe in the basement rec room which Anthony fixed to my satisfaction. However the removed ceiling dry wall and damaged pipe was left behind in a plastic tub. It was heavy for me to carry out of the basement and discard. Would have liked to had it removed when the work was finished. I also had 3 toilets that needed repair. I requested a return visit as 2 of the toilet's water flappers did not make a good seal. I was satisfied with the rework done to correct the situation. I was disappointed that the water intake hose from the wall to a toilet tank was not doubled checked to ensure a closed seal, as water dripped from the connection point with the rear entry to the tank and water seeped between the wood floor slats for a week before being noticed as water dripping from for the basement ceiling below. This too was repaired in a follow-up visit with a better quality hose but I now have additional ceiling repair to correct in the basement.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great, quick service! Friendly and reliable. We will definitely use Full Nelson Plumbing for all our plumbing needs!

★★★★★ by CAREY TIGNOR on 2015-11-16

Great, quick service! Friendly and reliable. We will definitely use Full Nelson Plumbing for all our plumbing needs!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great experience from start to finish. Very knowledgeable and efficient.

★★★★★ by DEBBIE CLEVENGER on 2015-10-27

Great experience from start to finish. Very knowledgeable and efficient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Kristin was great about working with me on scheduling the appointment and Tony provided awesome service. He knew immediately what the issue was and resolved it. Prices seemed reasonable. I won't hesitate to call them again if services are needed.

★★★★★ by JILL LAWSON on 2015-10-16

Kristin was great about working with me on scheduling the appointment and Tony provided awesome service. He knew immediately what the issue was and resolved it. Prices seemed reasonable. I won't hesitate to call them again if services are needed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I love working with Full Nelson Plumbing. They arrive when they say they will. I feel that they have my best interests in mind. They get the job done.

★★★★★ by JANE RINEHART on 2015-10-16

I love working with Full Nelson Plumbing. They arrive when they say they will. I feel that they have my best interests in mind. They get the job done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Anthony was polite and very professional. I appreciated his honesty.. He very well could have made unnecessary repairs but did just what was required to get the job done. I appreciate his promptness and cleanup afterwards. He is also going to check back in a few days to make sure no more leaks have appeared. I will definitely recommend Full Nelson to anyone needing a good plumber. GREAT COMPANY!

★★★★★ by NANCY BLACK on 2015-10-13

Anthony was polite and very professional. I appreciated his honesty.. He very well could have made unnecessary repairs but did just what was

required to get the job done. I appreciate his promptness and cleanup afterwards. He is also going to check back in a few days to make sure no more leaks have appeared. I will definitely recommend Full Nelson to anyone needing a good plumber. GREAT COMPANY!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The technicians were polite and very professional. I appreciated their honesty.. They very well could have made unnecessary repairs but did just what was required to get the job done. I appreciate their promptness and cleanup afterwards. They are also going to check back in a few days to make sure no more leaks have appeared. I will definitely recommend Full Nelson to anyone needing a good plumber.

★★★★★ by Anon on 2015-10-13

The technicians were polite and very professional. I appreciated their honesty.. They very well could have made unnecessary repairs but did just what was required to get the job done. I appreciate their promptness and cleanup afterwards. They are also going to check back in a few days to make sure no more leaks have appeared. I will definitely recommend Full Nelson to anyone needing a good plumber.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Everything was done professionally and to my satisfaction.

★★★★★ by Anon on 2015-10-13

Everything was done professionally and to my satisfaction.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Prompt, efficient, courteous service. I can't compare prices, because this is the only plumbing company I have used, but they do good work.

★★★★★ by SUE CAMARILLO on 2015-10-10

Prompt, efficient, courteous service. I can't compare prices, because this is the only plumbing company I have used, but they do good work.

NPS: N/A

Did a great job on a drain problem I had! Quick, Honest and Great Work what more could you ask for.

★★★★★ by AARON STEBBINS on 2015-10-01

Did a great job on a drain problem I had! Quick, Honest and Great Work what more could you ask for.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Always come when they say, can usually get me worked in within a reasonable time.

★★★★★ by Anon on 2015-09-18

Always come when they say, can usually get me worked in within a reasonable time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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What an awesome company. They came out right away and then on short notice were able to get out here and fix the problem. It was worse than I thought but they jumped in and fixed it all. Tony was so pleasant and courteous the entire time he was here. The price was unbelievable compared to some

other bids that I had. I would highly recommend them to anyone and everyone everyday of the week. They will be who I use for any plumbing problems in the future. Family owned and treat you like a person not just another client or paycheck. Thanks for all you did and taking care of my family.

★★★★★ by JAYMIE DEYO on 2015-09-18

What an awesome company. They came out right away and then on short notice were able to get out here and fix the problem. It was worse than I thought but they jumped in and fixed it all. Tony was so pleasant and courteous the entire time he was here. The price was unbelievable compared to some other bids that I had. I would highly recommend them to anyone and everyone everyday of the week. They will be who I use for any plumbing problems in the future. Family owned and treat you like a person not just another client or paycheck. Thanks for all you did and taking care of my family.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Glad we can always count on you! Both of your men did a professional job and we were very pleased with the results! We will tell our friends about your services!

★★★★★ by MARY BELCOURT on 2015-09-18

Glad we can always count on you! Both of your men did a professional job and we were very pleased with the results! We will tell our friends about your services!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I made a call in the morning and had my sink fixed by 2pm that afternoon. Very quick, communicative and professional service. The repair technician went the extra mile to make sure the right job was done to my pedestal sink, and even supplied me with

needed parts as part of the service to make the job look better, as you can see the stainless drains going to the wall. Very satisfied and will call on them again.

★★★★★ by Scott Martinez on 2015-09-18

I made a call in the morning and had my sink fixed by 2pm that afternoon. Very quick, communicative and professional service. The repair technician went the extra mile to make sure the right job was done to my pedestal sink, and even supplied me with needed parts as part of the service to make the job look better, as you can see the stainless drains going to the wall. Very satisfied and will call on them again.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very pleased as always. Tony is the bomb and we love him!!!! Thank you!

★★★★★ by HENNESSY RESEARCH ASSOCIATES LLC on 2015-09-17

Very pleased as always. Tony is the bomb and we love him!!!! Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Our service call was completed promptly and professionally. We were very pleased with the service. All of the staff were friendly, kind and courteous throughout the entire process. It's a very comforting feeling not worry whether the job will be done right the first time. Well Done!

★★★★★ by LANCE ROLLAND on 2015-09-02

Our service call was completed promptly and professionally. We were very pleased with the service. All of the staff were friendly, kind and courteous throughout the entire process. It's a very comforting feeling not worry whether the job will be done right the first time. Well Done!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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You guys are great. I needed at the last minute work and you came through. Thank you!

★★★★★ by MICHAEL LANE on 2015-09-02

You guys are great. I needed at the last minute work and you came through. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Tony did a super job of finding the outlet of our deck drainage and then cleaning out the drain lines. It was a pleasure having him here. I certainly will recommend Full Nelson. Dick Whitehead

★★★★★ by Richard Whitehead on 2015-08-27

Tony did a super job of finding the outlet of our deck drainage and then cleaning out the drain lines. It was a pleasure having him here. I certainly will recommend Full Nelson. Dick Whitehead

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Honestly, I don't do this just to be angry, but the guy who came wasn't very productive. We had low pressure on the hot water side of both Master Sinks. He took the handle off of one, pulled the (all plastic) cartridge and said, "Probably mineral deposits in there. I could take it apart but its a thousand little pieces and you don't want to pay me for that kind of time...." Actually, I DID want to pay him to solve it. We paid \$200. Then I took the unit off the counter myself, and once i disconnected the hoses under the sink, I found a blocked screen in the hose...yes, with mineral deposits. It didn't take me that long to do it, but it seems like this could have been on the fundamental checklist

of things a professional plumber might suspect and could check. So, lesson re-learned: I'm the one who got good grades in school, so I'll trust myself to solve these issues.

★★★★★ by COLIN SUMNER on 2015-08-10

Honestly, I don't do this just to be angry, but the guy who came wasn't very productive. We had low pressure on the hot water side of both Master Sinks. He took the handle off of one, pulled the (all plastic) cartridge and said, "Probably mineral deposits in there. I could take it apart but its a thousand little pieces and you don't want to pay me for that kind of time...." Actually, I DID want to pay him to solve it. We paid \$200. Then I took the unit off the counter myself, and once i disconnected the hoses under the sink, I found a blocked screen in the hose...yes, with mineral deposits. It didn't take me that long to do it, but it seems like this could have been on the fundamental checklist of things a professional plumber might suspect and could check. So, lesson re-learned: I'm the one who got good grades in school, so I'll trust myself to solve these issues.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have used Full Nelson in the past with great results, however this last visit was below standards. I wanted a dishwasher replaced. The plumber seemed very careless when removing the old one and we had water all over the floor. After installing the new one he had told me his was finished and it was not leveled or secured to my cabinets! Very disappointed in this. I had to get the instructions and pull a youtube video to show how to anchor my dishwasher to the side of the cabinets. He used my old cords on the new dishwasher even though I had a new power cord/ fittings already for the install. After he left, the old dishwasher was still in my kitchen and all of the trash was all over my kitchen. There was not clean up at all. The plumber himself was really nice and seemed patient but did not seem to know how to do a simple install of a dishwasher.

★★★★★ by STEVE CHROSTOWSKI on 2015-07-23

I have used Full Nelson in the past with great results, however this last visit was below standards. I wanted a dishwasher replaced. The plumber seemed very careless when removing the old one and we had water all over

the floor. After installing the new one he had told me his was finished and it was not leveled or secured to my cabinets! Very disappointed in this. I had to get the instructions and pull a youtube video to show how to anchor my dishwasher to the side of the cabinets. He used my old cords on the new dishwasher even though I had a new power cord/ fittings already for the install. After he left, the old dishwasher was still in my kitchen and all of the trash was all over my kitchen. There was not clean up at all. The plumber himself was really nice and seemed patient but did not seem to know how to do a simple install of a dishwasher.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Billy was very professional and knowledgeable I actually enjoyed he there very pleasant person thank you for the great service. Already scheduled my next visit at my other home that needs some plumbing attention Thank you again

★★★★★ by LOIS GILMORE on 2015-07-09

Billy was very professional and knowledgeable I actually enjoyed he there very pleasant person thank you for the great service. Already scheduled my next visit at my other home that needs some plumbing attention Thank you again

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Full Nelson is the best: ued them both on rehab and new install as well as service work. Extremely happy and will always use them. It is a local family business and growing that cares about prompt service. Shawn and his wife are great people.

★★★★★ by ALAIN DURON on 2015-06-27

Full Nelson is the best: ued them both on rehab and new install as well as service work. Extremely happy and will always use them. It is a local family business and growing that cares about prompt service. Shawn and his wife are great people.

NPS: N/A

Very excellent customer service and work performed!

★★★★★ by "LAKEVIEW TERRACE M H P" on 2015-06-24

Very excellent customer service and work performed!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They were fast to get here and didn't leave until the job was done right.

★★★★★ by Anon on 2015-06-24

They were fast to get here and didn't leave until the job was done right.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They came out and fixed our problem. They were very nice and very professional. I would highly recommend them

★★★★★ by CHRIS AND MEGAN GUYLES on 2015-06-04

They came out and fixed our problem. They were very nice and very professional. I would highly recommend them

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I appreciate the timely service provided by Full Nelson Plumbing as well as their courteous employees. I will be calling them for future installations and plumbing needs.

★★★★★ by Anon on 2015-06-03

I appreciate the timely service provided by Full Nelson Plumbing as well as their courteous employees. I will be calling them for future installations and plumbing needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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As always, prompt service with good results. Anybody out there that needs a plumber should call these folks. You won't be disappointed.

★★★★★ by SUE CAMARILLO on 2015-05-29

As always, prompt service with good results. Anybody out there that needs a plumber should call these folks. You won't be disappointed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Never fail me-very good reliable folks.

★★★★★ by SUE CAMARILLO on 2015-05-27

Never fail me-very good reliable folks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Pleased as always! Clean, neat & friendly. Fit me in as quick as possible and showed up 1/2 hour early!

★★★★★ by Anon on 2015-05-21

Pleased as always! Clean, neat & friendly. Fit me in as quick as possible and showed up 1/2 hour early!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The guys at Full Nelson do good work for a good price. They show up on time and they work clean. What else could you want?

★★★★★ by BRAD ADDIS on 2015-05-16

The guys at Full Nelson do good work for a good price. They show up on time and they work clean. What else could you want?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great to deal with

★★★★★ by TOM SIMS on 2015-05-09

Great to deal with

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Very pleased with service we received and the professionalism of your staff.

★★★★★ by Steve Woods on 2015-04-30

Very pleased with service we received and the professionalism of your staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Luke was friendly, efficient, creative and a hard worker in order to get the job done.

★★★★★ by David Troup on 2015-04-21

Luke was friendly, efficient, creative and a hard worker in order to get the job done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The job was scheduled quickly. Technicians arrived as scheduled, were fast and did a good job. They clearly explained what needed to be done and did exactly that. Technicians were courteous and clean.

★★★★★ by ELAINE STONE on 2015-04-15

The job was scheduled quickly. Technicians arrived as scheduled, were fast and did a good job. They clearly explained what needed to be done and did exactly that. Technicians were courteous and clean.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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They provided next day service and the price seemed fair. Very friendly and did a great job.

★★★★★ by Anon on 2015-04-07

They provided next day service and the price seemed fair. Very friendly and did a great job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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outstanding service

★★★★★ by Rick Welliver on 2015-04-05

outstanding service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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The installer did an excellent job and went out of his way to make sure everything was perfect.

★★★★★ by ALMA FUSCO on 2015-04-01

The installer did an excellent job and went out of his way to make sure everything was perfect.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I've used other plumbing companies in the past - I won't be calling them to return. Shawn explained what was happening, what to expect, and my charge was not a dime over the estimate. I asked for extra business cards so I can give them to people as I hear of a plumbing need.

★★★★★ by BARBARA KELLY on 2015-03-28

I've used other plumbing companies in the past - I won't be calling them to return. Shawn explained what was happening, what to expect, and my charge was not a dime over the estimate. I asked for extra business cards so I can give them to people as I hear of a plumbing need.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Luke was on-time and did excellent work. Kept us informed throughout the process.

★★★★★ by Scotty Manley on 2015-03-18

Luke was on-time and did excellent work. Kept us informed throughout the process.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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If you are looking for a well run company that offers excellent service at reasonable rates...your search is over !

★★★★★ by MISS DIANNA'S SCHOOL OF DANCE on 2015-03-04

If you are looking for a well run company that offers excellent service at reasonable rates...your search is over !

NPS:

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Always good service with employees I feel I can trust not to overcharge or do work I don't need. I feel very comfortable with this company.

★★★★★ by CINDY WILLIAMS on 2015-02-24

Always good service with employees I feel I can trust not to overcharge or do work I don't need. I feel very comfortable with this company.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Great job from a company you can trust!

★★★★★ by TERRY CALLAHAN on 2015-02-20

Great job from a company you can trust!

NPS:

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I've lived in an old house in an old neighborhood for the past 35 years. That has meant crumbling underground drains which required major surgery. The old clay tiles crumble and that means trouble. Fortunately, I had great surgeons, Shawn & Robb at Full Nelson Plumbing. The jobs were performed in a timely fashion, at a very fair price and most importantly, completed at the highest level of plumbing skill so i have no future worries.

★★★★★ by DEAN GUTHRIE on 2015-02-19

I've lived in an old house in an old neighborhood for the past 35 years. That has meant crumbling underground drains which required major surgery. The old clay tiles crumble and that means trouble. Fortunately, I had great surgeons, Shawn & Robb at Full Nelson Plumbing. The jobs were performed in a timely fashion, at a very fair price and most importantly, completed at the highest level of plumbing skill so i have no future worries.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have used Full Nelson as a result of recommendation from a building contractor. He was right. They were very helpful, thorough, knowledgeable about many areas of plumbing from city water main leaks to plugged drains. I even asked them about different types of pipes used in homes for water supply. He knew all about the problems and benefits of the different types. They are always available via phone as well.

★★★★★ by Anon on 2015-02-19

I have used Full Nelson as a result of recommendation from a building contractor. He was right. They were very helpful, thorough, knowledgeable about many areas of plumbing from city water main leaks to plugged drains. I even asked them about different types of pipes used in homes for water supply. He knew all about the problems and benefits of the different types. They are always available via phone as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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Impressed with the gentlemen that arrived at our home. They both put booties on their feet so not to track in the outside mess. Shaun took care of the problem and explained everything in great detail. Will definitely recommend Full Nelson. Dolores Canning

★★★★★ by DENNIS AND DELORES CANNING on 2015-02-18

Impressed with the gentlemen that arrived at our home. They both put booties on their feet so not to track in the outside mess. Shaun took care of

the problem and explained everything in great detail. Will definitely recommend Full Nelson. Dolores Canning

NPS:

0	1	2	3	4	5	6	7	8	9	10
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We have been using Full Nelson for years and I tell everyone needing a plumber to call. They are honest and that is the most important thing when wanting quality work. Everybody I have recommended Full Nelson to has come back to me and thanked me. Never a bad word has been said and their work is superior. There was one time on a Saturday I called Shawn to unplug the sewer and he was honest enough to tell me it would be cheaper on the weekend to call the big guys. Well Shawn you are the "big" guy as far as I am concerned. Full Nelson replaced all the plumbing in our house last year it was fast reasonable and professionally done. I enjoyed all the guys working on our job great bunch of workers. Full Nelson is the Best!!!!!!

★★★★★ by THOMAS & KAY DOBBS on 2015-02-17

We have been using Full Nelson for years and I tell everyone needing a plumber to call. They are honest and that is the most important thing when wanting quality work. Everybody I have recommended Full Nelson to has come back to me and thanked me. Never a bad word has been said and their work is superior. There was one time on a Saturday I called Shawn to unplug the sewer and he was honest enough to tell me it would be cheaper on the weekend to call the big guys. Well Shawn you are the "big" guy as far as I am concerned. Full Nelson replaced all the plumbing in our house last year it was fast reasonable and professionally done. I enjoyed all the guys working on our job great bunch of workers. Full Nelson is the Best!!!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I have used Full Nelson Plumbing both personally, and as part of my duties as pool manager for our neighborhood. They are a fantastic company and I have had nothing but great service

from them. Very responsive to needs and reasonably priced. I recommend this company to anyone needing plumbing work. You will not regret hiring them.

★★★★★ by "WILLOW FARM POOL ASSOC." on 2015-02-17

I have used Full Nelson Plumbing both personally, and as part of my duties as pool manager for our neighborhood. They are a fantastic company and I have had nothing but great service from them. Very responsive to needs and reasonably priced. I recommend this company to anyone needing plumbing work. You will not regret hiring them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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I've had to have plumbing service in my home twice in the past two months. Each person that's come out was super knowledgeable in the job they had to do. And they were the nicest service people I've probably ever dealt with. Not to mention Heather stays on top of things to accommodate the customer. I'll continue to do business with Full Nelson.

★★★★★ by KISHAWN MACK on 2015-02-14

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NPS:

0	1	2	3	4	5	6	7	8	9	10
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nice touch Sean - this will be helpful

★★★★★ by DOUG STRUBY on 2015-02-10

nice touch Sean - this will be helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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